

Safeguarding Adults Team

01482 861103

8.30am to 5.30pm -
Monday to Thursday

8.30am to 4.30pm –
Friday

Emergency Duty Team

01377 241273

(Out of Hours
Contact Number)

THE HEDON GROUP PRACTICE

At

*Market Hill House
Hedon
HU12 8JD*

Tel: (01482 899111)

and

*Chapel Lane
Keyingham
HU12 9RA*

Tel: (01964) 622706



**THE HEDON GROUP
PRACTICE**

**A
BRIEF GUIDE
TO**

**SAFEGUARDING
ADULTS**

**Safeguarding Vulnerable Adults
is
Everybody's business**

*This leaflet has been produced
for the patients of the Hedon
Group Practice.*

What is abuse ?

Abuse is a violation of a person's right or dignity by someone else.

There are different ways that people are abused.

Neglect – ignoring physical or medical care needs and personal care needs, e.g. not providing assistance with feeding, drinking or medication. Inadequate, inappropriate or insufficient nursing care results in pressure sores.

Physical abuse – includes hitting, pushing, slapping, kicking, restraint or inappropriate sanctions.

Sexual Abuse – includes rape, sexual assault or any sexual contact where the person could not consent to or was pressured into consenting.

Financial – includes theft, financial transactions, misuse of benefits, pressure in connection with wills, property or financial transactions.

Psychological – includes threats of harm or abandonment, verbal abuse, bullying, humiliation, isolation or withdrawal from services or supportive networks.

Institutional – systematic abuse/neglect of someone living in a care setting. Includes little or no personal choice, having to get washed at 5.30am due to staff shortages.

Discriminatory – abuse because of someone's difference e.g. race, disability.

What do I do if I have concerns about a vulnerable adult ?

If you have concerns about a vulnerable adult (someone who is 18 years and over, is deemed to be in need of services and is not able to protect themselves from significant harm or exploitation) you should report your concerns to the Safeguarding Adults Team, or in an emergency the Police, with as much factual information as possible.

All calls are treated in confidence and if you wish you may remain anonymous.

Safeguarding Adults Team 01482 861103

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If a person is in immediate danger please call the Police on 999

Safeguarding Vulnerable Adults is Everybody's business

Safeguarding Procedures

What happens next ?

What happens after a referral is made concerning an allegation of abuse against vulnerable adult.

Referral – received by Safeguarding Adult Team.

Fact Finding – initial fact finding is undertaken by Duty Officer to ensure the immediate safety of vulnerable adult and relevant information is gathered.

Decision Making – the Safeguarding Adults Team Managers and the Police decide jointly what necessary actions are to be taken.

Investigation – where it has been decided that an investigation is required the allocated investigators (Social Worker and/or Police Officer) undertake an investigation of the alleged incident and all other relevant circumstances.

Case Conference – depending of the findings of the investigation a meeting of professionals might be held to share the findings and agree any further actions necessary to protect the vulnerable adult.

Outcomes – on conclusion of the investigation a letter/report which includes the investigation findings and any recommendations is submitted to relevant parties